# treeclimb

**Tips and Tricks** 

### **KNOW BEFORE YOU GO**

To help you get the most out of your climb we've put together some of our <u>FAQ's</u>



### **Gloves**

All Grand Course climbers require gloves. You can purchase a re-useable pair of TreeClimb branded gloves for just \$3.50. Climbers can bring their own gloves if they desire.

## Do I need to sign something?

All climbers 18 years and older need to sign a waiver prior to their climb. Climbers under 18 do not need to sign a waiver.

# How early should I arrive?

At least 20 minutes early. Allow plenty of time for traffic and parking. TreeClimb Adelaide does not have a car park. Street Parking is best on Greenhill and Unley. TreeClimb Kuitpo Forest has limited parking spaces about a 5 minute walk from the Eco Hut.

## What if I'm late?

We will do our best to get you into the next session, however unfortunately we are unable to extend your time. Late comers are not guaranteed a climb.

## What if I need to cancel or reschedule?

All reschedules and changes need to be made 48 hours prior to your booking. No shows on the day will not be refunded or credited.



### What do I wear?

Active wear is the best. We recommend bringing a re-useable drink bottle. All climbers must wear closed in shoes and long hair needs to be tied back.

# Can I bring my dog?

Yes you can! Please make sure that dogs are kept on a leash at all times (not exceeding 2 metres) and accompanied by a responsible person who is either the owner or someone who is able to maintain effective control of the dog while on the leash.

### Can I B.Y.O?

Both venues have a café with hot and cold food and drinks available. You are more than welcome to B.Y.O food, drinks, tables and chairs. No alcohol. Please make sure you have the necessary equipment to keep your items hot or cold as we can not do that for you.

### Lockers?

Lockers are available on site. If you unlock the locker you will need to put another \$1 to use it a second time. You can also pay \$1 at the counter if you don't have any coins.

# What about the weather?

We climb rain or shine! If there is extreme weather forecast (storms/>38°c) you will be notified of any closures. If you are not contacted, assume your climb is going ahead.